

Kevin Brackbill
1570 Jackson St Apt 305
Oakland CA 94612

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For a long time I was living in an area with only one broadband provider, so I had no recourse when rates went up every year and service quality and reliability were low. I now live in an area with several small, independent ISPs and the difference is like night and day. I can get an actual human on the phone who will listen and understand my (rare) problems, I don't have to worry about data caps or throttling, and I get nice bonus features like a free static IP.

As a software engineer, having access to broadband is critical to my work. Having unreliable broadband is extremely disruptive. I fear that lack of competition would force me back onto one of the large providers again with their high rates, unreliable connections, and poor service.

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